

**Subject:** Re: SAN PEDRO PROPERTY OWNERS ALLIANCE 76wegev1865  
**From:** Ellen Yuan  
**Date:** 12/10/2015 11:45 AM  
**To:** Lorena Parker  
**CC:** Rick Scott <rick.scott@lacity.org>

Hi Lorena,

Please contact CAO- Risk Management, phone number (213) 978-7475 for assistance to TRACK4LA.

Thanks.

On Thu, Dec 10, 2015 at 11:40 AM, Lorena Parker <[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)> wrote:

Rick,

As we discussed, this insurance company will not input the insurance information into track4LA.

Please ask someone in the risk management department to help us out.

Thank you so much.

Lorena Parker  
*Executive Director*  
**San Pedro Historic Waterfront  
Business Improvement District**  
390 W. 7th Street | San Pedro, CA 90731  
T [310.832.2183](tel:310.832.2183) | F [310.832.0685](tel:310.832.0685)  
[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)  
[www.sanpedrobid.com](http://www.sanpedrobid.com)

----- Forwarded message -----

From: **Services, Agency (Comm Lines, San Antonio/SCIC)** <[Agency.Service@thehartford.com](mailto:Agency.Service@thehartford.com)>  
Date: Thu, Dec 10, 2015 at 11:05 AM  
Subject: SAN PEDRO PROPERTY OWNERS ALLIANCE 76wegev1865  
To: "[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)" <[lparker@sanpedrobid.com](mailto:lparker@sanpedrobid.com)>

Good day,

Per our conversation I have attached the certificate of insurance. Thank you for choosing The Hartford for your insurance needs. It was a pleasure assisting you. Have a wonderful day.

Thank you for your time.

Sincerely,  
Danielle Brindisi

Business Insurance Service Operations

[1-877-853-2582](tel:1-877-853-2582) (Agency Callers)  
[\(866\)467-8730](tel:(866)467-8730) (Policyholders)  
[\(888\)443-6112](tel:(888)443-6112) (Fax)

Email: [agency.services@thehartford.com](mailto:agency.services@thehartford.com)

The Hartford's Small Commercial Call Centers have been recognized by J.D. Power and Associates for providing "An Outstanding Customer Service Experience". Our easy processes and service solutions save time and let our customers focus on what's important –their business.

For J.D. Power and Associates 2015 Call Center Certification ProgramSM information, visit [jdpower.com](http://jdpower.com)

We care about meeting your service expectations. Did I provide you with a great Hartford Experience? Please feel free to send any feedback on my service to [Theresa.Enderwick@thehartford.com](mailto:Theresa.Enderwick@thehartford.com)

Ellen Yuan  
Administration Services Division  
Neighborhood and BID Division  
Office of the City Clerk